



**Subscriber Acknowledgement Report  
(September 1<sup>st</sup> 2005)**

Reference WC Docket No. 05-196



nexVortex is a provider of a VoIP trunking service to businesses with private Branch Equipment (PBX's). We have required all customers to provide alternative connectivity for 911/E911 service through the Public Switched Telephone Network (PSTN) to which all stations on the PBX are routed if requesting 911/E911 service.

nexVortex has issued the advisory on its 911/E911 service to 100% of its active accounts.

nexVortex has not issued a warning sticker to its customers to date. nexVortex customers connect their PBX's to the PSTN and route all 911/E911 calls to those lines and therefore each PBX station has access to 911/E911 in parity to the existing PSTN. Issuing a notice on stickers or labels warning subscribers that nexVortex's 911/E911 service is not available would be highly misleading to the user of that PBX station as they have access through the PSTN. We are currently seeking guidance as to the correct approach both to compliance with the FCC requirement and to the users of the PBX stations.

As at the 1<sup>st</sup> September 2005, 18% of nexVortex's active United States accounts have submitted affirmative acknowledgements. nexVortex estimates that it will not receive an acknowledgement from 19% of subscribers by September 28, 2005.

nexVortex will terminate the service of all accounts that it does not receive affirmative acknowledgement from by the 28th September 2005, therefore gaining 100% compliance.